EXECUTIVE SUMMARY

Demonstrating the Economic Value of Delaware Technical Community College

Delaware Technical Community College (DTCC) creates value in many ways. The college plays a key role in helping students increase their employability and achieve their individual potential. It provides students with the skills they need to have a fulfilling and prosperous career. Further, it supplies an environment for students to meet new people, increase their self-confidence, and promote their overall health and well-being.

The contribution of DTCC influences both the lives of students and also the state economy. The college serves a range of industries in Delaware and supports state businesses, and society as a whole in Delaware benefits from an expanded economy and improved quality of life. The benefits created by DTCC even extend to the state government through increased tax revenues and public sector savings.

The purpose of this study is to investigate the economic impacts created by DTCC on the business community and the benefits that the college generates in return for the investments made by its key stakeholder groups—students, society, and taxpayers. The following two analyses are presented:

- **STATE ECONOMIC IMPACT ANALYSIS**
- **INVESTMENT ANALYSIS**

All results reflect student and financial data for Fiscal Year (FY) 2013-14. Impacts on the business community are reported under the economic impact analysis, and the return on investment to students, society, and taxpayers are reported under the investment analysis. Both analyses are described more fully in the following sections.
DTCC promotes economic growth in Delaware in a variety of ways. The college is an employer and buyer of goods and services, and the living expenses of students from outside of Delaware benefit state businesses. In addition, DTCC is a primary source of education to state residents and a supplier of trained workers to Delaware industry.

The state economic impact analysis examines the impact of DTCC on the state business community through increased consumer spending and enhanced business productivity. Results are measured in terms of added income and are organized according to the following three impacts:

1. Impact of college operations;
2. Impact of the spending of students who relocated to the state, and;
3. Impact of the increased productivity of alumni that were employed in the state workforce during the analysis year.

OPERATIONS SPENDING IMPACT

DTCC is an important employer in Delaware. In FY 2013-14, the college employed 1,634 full-time and part-time faculty and staff. Of these, 92% lived in Delaware. Total payroll at DTCC was $91.1 million, much of which was spent in the state for groceries, rent, eating out, clothing, and other household expenses.

DTCC is itself a large-scale buyer of goods and services. In FY 2013-14 the college spent $50.9 million to cover its expenses for facilities, professional services, and supplies.

The total income that DTCC created during the analysis year as a result of its day-to-day operations was $100 million. This figure represents the college’s payroll, the multiplier effects generated by the spending of the college and its employees, and a downward adjustment to account for funding that the college received from local sources.
DEMONSTRATING THE VALUE OF DELAWARE TECHNICAL COMMUNITY COLLEGE

EXECUTIVE SUMMARY

IMPACT OF STUDENT SPENDING

Around 7% of students attending DTCC originated from outside the state in FY 2013-14. Some of these students relocated to Delaware. These students likely would not have come to the state if the college did not exist. While attending, out-of-state students spent $13.9 million to purchase groceries, rent accommodation, pay for transportation, and so on. A significant portion of these expenditures occurred in the state, generating $7.4 million in new income in the economy during the analysis year.

ALUMNI IMPACT

DTCC’s biggest impact results from the education and training it provides for state residents. Since the college was established, students have studied at DTCC and entered the workforce with new skills. Today, thousands of former students are employed in Delaware.

During the analysis year, former students of DTCC generated $976.4 million in added income in the state. This figure represents the higher wages that students earned during the year, the increased output of the businesses that employed the students, and the multiplier effects that occurred as students and their employers spent money at other businesses.

TOTAL IMPACT

The overall impact of DTCC on the state business community during the analysis year amounted to $1.1 billion, equal to the sum of the operations spending impact, the student spending impact, and the alumni impact. This added income was equal to approximately 1.6% of the state’s Gross State Product.

JOBS BASED ON INCOME

Job equivalents are a measure of the average-wage jobs that a given amount of income can potentially support. They are calculated by dividing income by the average income per worker in the state. Based on the added income created by DTCC, the job equivalents are as follows:

- Operations spending impact = 1,769 job equivalents
- Impact of student spending = 130 job equivalents
- Alumni impact = 17,269 job equivalents

Overall, the added income created by DTCC and its students supported 19,168 job equivalents.

INCOME CREATED BY DTCC IN FY 2013-14 (ADDED INCOME)

<table>
<thead>
<tr>
<th>$100.0 MILLION</th>
<th>Operations spending impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>$7.4 MILLION</td>
<td>Impact of student spending</td>
</tr>
<tr>
<td>$976.4 MILLION</td>
<td>Alumni impact</td>
</tr>
<tr>
<td>$1.1 BILLION</td>
<td>Total impact</td>
</tr>
</tbody>
</table>

Income created by DTCC in FY 2013-14 (Added Income)
INVESTMENT ANALYSIS

Investment analysis is the process of evaluating total costs and measuring these against total benefits to determine whether or not a proposed venture will be profitable. If benefits outweigh costs, then the investment is worthwhile. If costs outweigh benefits, then the investment will lose money and is considered unprofitable. This study considers DTCC as an investment from the perspectives of students, society, and taxpayers. The backdrop for the analysis is the entire Delaware economy.

STUDENT PERSPECTIVE

In 2013-14, DTCC served 20,366 credit students and 15,754 non-credit students. In order to attend college, students paid for tuition, fees, books, and supplies. They also gave up money that they would have otherwise earned had they been working instead of attending college. The total investment made by DTCC’s students in FY 2013-14 amounted to $280.3 million, equal to $61.6 million in out-of-pocket expenses plus $218.7 million in forgone time and money.

In return for their investment, DTCC’s students will receive a stream of higher future wages that will continue to grow through their working lives. As shown in Figure 1, mean income levels at the midpoint of the average-aged worker’s career increase as people achieve higher levels of education. For example, the average associate’s degree completer from DTCC will see an increase in earnings of $11,500 each year compared to someone with a high school diploma or equivalent. Over a working lifetime, this increase in earnings amounts to an undiscounted value of approximately $471,500 in higher income.

FIGURE 1. ANNUAL INCOME BY EDUCATION LEVEL AT CAREER MIDPOINT IN DELAWARE

Source: EMSI complete employment data.
The present value of the higher future wages that DTCC’s students will receive over their working careers is $1.1 billion. Dividing this value by the $280.3 million in student costs yields a benefit-cost ratio of 4.0. In other words, for every $1 students invest in DTCC in the form of out-of-pocket expenses and forgone time and money, they receive a cumulative of $4.00 in higher future wages. The average annual rate of return for students is 18.2%. This is an impressive return compared, for example, to the less than 1% return per annum that is generally expected from saving money in today’s standard bank savings accounts.

**SOCIAL PERSPECTIVE**

Society as a whole within Delaware benefits from the presence of DTCC in two major ways. The first and largest benefit that society receives is the added income created in the state. As discussed in the previous section, students earn more because of the skills they acquire while attending DTCC. Businesses also earn more because the enhanced skills of students make them more productive. Together, higher student wages and increased business output stimulate increases in income across the state, thereby raising prosperity in Delaware and expanding the economic base for society as a whole.

Benefits to society also consist of the savings generated by the improved lifestyles of students. Education is statistically correlated with a variety of lifestyle changes that generate social savings across three main categories: 1) health, 2) crime, and 3) unemployment. Health savings include avoided medical costs associated with smoking, alcoholism, obesity, drug abuse, and mental disorders. Crime savings include reduced security expenditure and insurance administration, lower victim costs, and reduced criminal justice system expenditures. Unemployment savings include the reduced demand for income assistance and welfare benefits. For a list of study references to these statistical benefits, please contact the college for a copy of the main report.

Figure 2 shows the present value of the added income and social savings that will occur in Delaware over the working lifetime of the 2013-14 student population at DTCC. Added income amounts to a present value of $3.7 billion due to the increased lifetime incomes of students and associated increases in business output. Social savings amount to $49.2 million, the sum of health, crime, and unemployment savings in Delaware. Altogether, total benefits to society equal $3.7 billion (in present value terms).
Society invested $376.4 million in DTCC educations during the analysis year. This includes all expenditures by DTCC, all student expenditures, and all student opportunity costs. For every dollar of this investment, society as a whole in Delaware will receive a cumulative value of $10.00 in benefits, equal to the $3.7 billion in benefits divided by the $376.4 million in costs. These benefits will occur for as long as DTCC’s 2012-13 students remains employed in the state workforce.

**TAXPAYER PERSPECTIVE**

From the taxpayer perspective, benefits consist primarily of the taxes that state government will collect from the added income created in the state. As DTCC students earn more, they will make higher tax payments. Employers will also make higher tax payments as they increase their output and purchase more supplies and services. By the end of the students’ working careers, state government will have collected a present value of $230.8 million in added taxes.

A portion of the savings enjoyed by society also accrues to state taxpayers. Students are more employable, so the demand for welfare and unemployment benefits reduces. Improved health habits lower the students’ demand for national health care services. Students are also less likely to commit crimes, so the demand for law enforcement services reduces (study references are available in the main report). All of these benefits will generate a present value of $13.4 million in savings to state taxpayers.

Total benefits to taxpayers equal $244.2 million, equal to the sum of the added taxes and public sector savings. Comparing this to the taxpayer costs of $77.3 million—equal to the funding that DTCC received from state government during the analysis year—yields a benefit-cost ratio of 3.2. This means that for every $1 of public money invested in DTCC, taxpayers receive a cumulative value of $3.20 over the course of the students’ working lives. The average annual rate of return is 9.0%, a solid investment that compares favorably with other long-term investments in both the private and public sectors.
Table 2 presents the results of the investment analysis for all three of DTCC’s major stakeholder groups—students, society, and taxpayers. As shown, students receive great value for their educational investment. At the same time, the investment made by state taxpayers in the college creates a wide range of benefits to society and returns more to government budgets than it costs.

* The rate of return is not reported for the social perspective because the beneficiaries of the investment are not necessarily the same as the original investors.
The results of this study demonstrate that DTCC creates value from multiple perspectives. The college benefits state businesses by increasing consumer spending in the state and supplying a steady flow of qualified, trained workers into the workforce. It enriches the lives of students by raising their lifetime incomes and helping them achieve their individual potential. It benefits society as a whole in Delaware by creating a more prosperous economy and generating a variety of savings through the improved lifestyles of students. Finally, it benefits state taxpayers through increased tax receipts across the state and a reduced demand for government-supported social services.

ABOUT THE STUDY

Data and assumptions used in the study are based on several sources, including the 2013-14 academic and financial reports from the college, industry and employment data from the U.S. Bureau of Labor Statistics and U.S. Census Bureau, outputs of EMSI’s Social Accounting Matrix (SAM) model, and a variety of studies and surveys relating education to social behavior. The study applies a conservative methodology and follows standard practice using only the most recognized indicators of investment effectiveness and economic impact. For a full description of the data and approach used in the study, please contact the college for a copy of the technical report.

ABOUT EMSI

Economic Modeling Specialists International, a CareerBuilder company, is a leading provider of economic impact studies and labor market data to educational institutions, workforce planners, and state developers in the U.S. and internationally. Since 2000, EMSI has completed over 1,200 economic impact studies for educational institutions in four countries. Visit www.economicmodeling.com for more information about EMSI’s products and services.