

DELAWARE TECHNICAL COMMUNITY COLLEGE
Human Services Alumni Survey

Your responses to this survey will help us to identify strengths and opportunities for improvement of our Human Services program. Our prime mission is to prepare quality graduates to meet the needs of a competitive job market.

1. What year did you graduate with an AAS (Human Services) from Delaware Tech?
 2010 __7__ 2011__9__ 2012__15__ 2013__8__

a. I attended mostly: 26% _day classes 3%_ night classes 71% _combination

39 responses

2. Were you offered employment from your field placement agency? 31% Yes 69% No
- a. Did you accept it? 83% Yes 17% No
- b. Is it your current employment? 100% Yes 0 No
- c. Found better employment? 31% Yes 69% No
- d. Do you like the job? 70% Yes 30% No

3. What is your current status? Please check all that apply.

- a. 54% _full-time (35 hrs or more)
- b. 33% _part-time
- c. 10% _not working
- d. 3% _did not respond to this section
- e. 18% _directly related to human services
- f. 6% _somewhat related to human services
- g. 35% _not related
- h. 41%_did not respond to this section

- i. Your title or position__ see list below _____

Assistant to minister	Dept of corrections	Daycare Provider
Sales associate (2)	Deli cook	Trauma Peer
Youth rehab counselor	Recovery coach	IT Tech
Life guard	Nanny (2)	Direct Care Staff
Family Services Worker (4)	Bank teller	Server
Cashier (2)	Customer service	Parts Clerk
Center Director/site manager	Comm Support Advocate	Insurance Sales
Self-employed business (2)	Academic Counselor	Employment Spec
Housing Coordinator	Transportation Specialist	School Site Assistant

- j. Annual salary
- i. 35% ___less than \$15,000
 - ii. 15% ___\$15,000 -18,999
 - iii. 21% ___\$19,000 -26,999
 - iv. 29% ___\$27,000 or more
4. Continued study at 4-year institution? 67% ___Yes 33% ___No
- a. 0 Salisbury University
 - b. 77% ___Wilmington University
 - c. 19% ___Delaware State University
 - d. 0 University of Delaware
 - e. 4% ___Other, where? ___Summit International School of Ministry___
5. Please circle a number that best represents how well the program prepared you for employment/continuing education.
N=39

	Satisfied	Not Satisfied	No Opinion
1. Usefulness of courses required for the program	90%	10%	
2. Quality of instruction in general education courses	92%	8%	
3. Quality of instruction in human services courses	97%	3%	
4. Gains in interpersonal skills	97%		3%
5. Gains in written communication skills	90%	10%	
6. Gains in knowledge, theories and human services/counseling	90%	5%	5%
7. Provision of field placement experience in human services	75%	15%	10%
8. Provision of problem solving/intervention skills with clients	90%	5%	5%
9. Provision of skills in making referrals for clients	80%	10%	10%
10. Provision of knowledge about transfer options	85%	5%	10%
11. Quality of academic advising at Delaware Tech	85%	10%	5%
12. Accessibility of program coordinator	89%	3%	8%
13. Accessibility of program faculty members	92%		8%

6. As a graduate of the Human Services program at Delaware Tech, how would you rate the overall quality of the program? _62%__Excellent _33%__Good _5%__Fair
__0__Poor
7. In general, do you feel that the education and field placement experience you gained from the program prepared you for employment in the human services field?
_69%__Yes _18%__Maybe 13%__No
8. Would you recommend the Human Services program at Delaware Tech to others?
_85%__Yes _10%__Maybe _5%__No
9. Do you believe that your associate degree helps increase the chance of obtaining employment? 62%__Yes _21%__Maybe _17%__No
10. Do you believe that your associate degree helps increase the chance of advancement in your job? 41% __Yes _10%__Maybe _21%__No _28%__N/A

11. What additional courses/programs would you like to see offered at Delaware Tech?

- Music or drama programs
- Job placement
- More electives
- Crisis intervention
- Foreign languages other than Spanish or French
- Human Resources
- Assessment and referral skills training
- Gerontology
- Information security program
- Law programs
- 4 year programs