DELAWARE TECHNICAL COMMUNITY COLLEGE
Human Services Alumni Survey

Your responses to this survey will help us to identify strengths and opportunities for improvement of our Human Services program. Our prime mission is to prepare quality graduates to meet the needs of a competitive job market.

1. What year did you graduate with an AAS (Human Services) from Delaware Tech?
   2010 __7__  2011__9__  2012__15__ 2013__8__
   a. I attended mostly: 26% _day classes  3% _night classes  71% _combination
   39 responses

2. Were you offered employment from your field placement agency?  31% Yes  69% No
   a. Did you accept it?  83% Yes  17% No
   b. Is it your current employment?  100% Yes  0 No
   c. Found better employment?  31% Yes  69% No
   d. Do you like the job?  70% Yes  30% No

3. What is your current status? Please check all that apply.
   a. 54% _full-time (35 hrs or more)
   b. 33% _part-time
   c. 10% _not working
   d. 3% _did not respond to this section
   e. 18% _directly related to human services
   f. 6% _somewhat related to human services
   g. 35% _not related
   h. 41% _did not respond to this section
   
i. Your title or position___see list below____________________________________

   Assistant to minister  Dept of corrections  Daycare Provider
   Sales associate (2)  Deli cook  Trauma Peer
   Youth rehab counselor  Recovery coach  IT Tech
   Life guard  Nanny (2)  Direct Care Staff
   Family Services Worker (4)  Bank teller  Server
   Cashier (2)  Customer service  Parts Clerk
   Center Director/site manager  Comm Support Advocate  Insurance Sales
   Self-employed business (2)  Academic Counselor  Employment Spec
   Housing Coordinator  Transportation Specialist  School Site Assistant
j. Annual salary
   i. 35% ___less than $15,000
   ii. 15% ___$15,000 -18,999
   iii. 21% ___$19,000 -26,999
   iv. 29% ___$27,000 or more

4. Continued study at 4-year institution?  67% ___Yes    33% ___No
   a. _0__ Salisbury University
   b. _77% __ Wilmington University
   c. _19% __ Delaware State University
   d. _0__ University of Delaware
   e. _4% _ Other, where? __ Summit International School of Ministry __

5. Please circle a number that best represents how well the program prepared you for employment/continuing education.
   N=39

<table>
<thead>
<tr>
<th></th>
<th>Satisfied</th>
<th>Not Satisfied</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Usefulness of courses required</td>
<td>90%</td>
<td>10%</td>
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<td>for the program</td>
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<tr>
<td>2. Quality of instruction in</td>
<td>92%</td>
<td>8%</td>
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<tr>
<td>general education courses</td>
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<tr>
<td>3. Quality of instruction in</td>
<td>97%</td>
<td>3%</td>
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<tr>
<td>human services courses</td>
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<td>4. Gains in interpersonal skills</td>
<td>97%</td>
<td>3%</td>
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<td>5. Gains in written communication</td>
<td>90%</td>
<td>10%</td>
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<tr>
<td>skills</td>
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<td>6. Gains in knowledge, theories and</td>
<td>90%</td>
<td>5%</td>
<td>5%</td>
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<td>human services/counseling</td>
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<td>7. Provision of field placement</td>
<td>75%</td>
<td>15%</td>
<td>10%</td>
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<td>experience in human services</td>
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<td>8. Provision of problem solving</td>
<td>90%</td>
<td>5%</td>
<td>5%</td>
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<td>intervention skills with clients</td>
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<tr>
<td>9. Provision of skills in making</td>
<td>80%</td>
<td>10%</td>
<td>10%</td>
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<td>referrals for clients</td>
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<td>10. Provision of knowledge about</td>
<td>85%</td>
<td>5%</td>
<td>10%</td>
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<tr>
<td>transfer options</td>
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<tr>
<td>11. Quality of academic advising</td>
<td>85%</td>
<td>10%</td>
<td>5%</td>
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<tr>
<td>at Delaware Tech</td>
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<td>12. Accessibility of program</td>
<td>89%</td>
<td>3%</td>
<td>8%</td>
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<tr>
<td>coordinator</td>
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<tr>
<td>13. Accessibility of program</td>
<td>92%</td>
<td>8%</td>
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<td>faculty members</td>
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6. As a graduate of the Human Services program at Delaware Tech, how would you rate the overall quality of the program? 
   62% Excellent  
   33% Good  
   5% Fair  
   0% Poor

7. In general, do you feel that the education and field placement experience you gained from 
   the program prepared you for employment in the human services field? 
   69% Yes  
   18% Maybe  
   13% No

8. Would you recommend the Human Services program at Delaware Tech to others? 
   85% Yes  
   10% Maybe  
   5% No

9. Do you believe that your associate degree helps increase the chance of obtaining 
   employment? 62% Yes  
   21% Maybe  
   17% No

10. Do you believe that your associate degree helps increase the chance of advancement in 
    your job? 41% Yes  
       10% Maybe  
       21% No  
       28% N/A

11. What additional courses/programs would you like to see offered at Delaware Tech?
    Music or drama programs
    Job placement
    More electives
    Crisis intervention
    Foreign languages other than Spanish or French
    Human Resources
    Assessment and referral skills training
    Gerontology
    Information security program
    Law programs
    4 year programs