

DELAWARE TECHNICAL COMMUNITY COLLEGE
Prospective Employer Needs Survey

Human Services Associate Degree Program

The Delaware Tech Human Services program prepares the graduate for paraprofessional and supportive client work in a variety of community-based organizations and programs such as health and social service agencies, recreation programs, group homes and shelters, partial hospitalization, early intervention, liaison activity, community organization, etc.

Your candid and complete response to this survey will help our Human Services program prepare qualified graduates with specific field experience to meet the needs of your organization and our community.

23 responses

1. What services does your organization provide? ____see list____
 - a. Specialized area. Please specify. _____
 - b. Multiple services. Please list. _____

Childcare, homework asst, tutoring, special programs
Childcare, rehab and family services
Foster care, adoption, strengthening families, parenting
Programs for at-risk youth
Counseling, case mgt, prevention
Over 55 services, adult day care services
Substance abuse, mental health services for adolescents
Multiple services for low income individuals and families
Elementary school education and counseling intervention and referrals
Supportive services for serious mental illness
Childcare, preschool
K-8 arts magnet school
Adult day program for disabled
Wide variety of senior services (3)
Before and after school children's programs (2)
Social services and benefits
Grants and licensing requirements
Adolescent co-occurring treatments
Long term care and rehab services
Advisement and disability services

2. What is the size of your organization?
_4%__small (1-5 staff) _22%__medium (6-15 staff) _74%__large (16 or more)
3. What is the minimum education level for the entry-level social/human services staff in your organization?

31% High school with some training _35%_ Associate Degree
30% Bachelor's Degree _4%_ Master's Degree

4. Have you employed or do you currently employ Delaware Tech Human Services graduates?

a. Yes, how many? ____ In what capacity do they work? _____

b. No, why not? _____

Responses: 18 responses

Yes, 5, school age site assistants and curriculum coordinator

Yes, 2, ft and pt

Yes, entry level

Yes, 2, admin assistants

No

Yes, assessments, prevention

Yes, 3, outpatient, day treatment coord, family therapist

Yes, 10, teachers, paraprofessionals and social workers

Yes, 2, case management

No

Yes, 2, activity assistants

Yes, 5+, activities director

Yes, 2, program director and outreach

Yes, 4, counselors

Yes, 2, therapists

Yes, 1, dementia unit manager

Yes, after school childcare

Yes, 2, entry level

5. In your opinion, do you believe that an associate degree graduate can perform entry-level tasks and/or other supporting services in your organization?

57%_Definitely yes _30%_Probably yes _4%_Uncertain _0__Probably no _0__no

Comment_____most fulltime require BA degree, mentor, funding_____

6. Over the next 3-5 years, do you expect the need for (entry-level) social/human services staff in your organization to: _0__decrease _48%__stay the same _43%__increase
_9%_not sure

7. If you were to hire an associate degree graduate for the entry-level social/human services staff in your unit, which of the following functions would this staff be qualified to perform?

	Never	Sometimes	Most of the time	N/A
Counseling/interviewing	13%	74%	9%	4%
Daily life skills teacher	4%	43%	44%	9%
Advocate	4%	70%	22%	4%
Outreach worker	0	74%	26%	0
Home visits/Need assessments	9%	69%	9%	13%
Assistant to a specialist	4%	83%	9%	4%
Care giver (daycare, adult daycare)	17%	48%	9%	26%
Rehabilitation aid	22%	39%	9%	30%
Developmentally delayed	9%	52%	4%	35%

Other: _____co-facilitator for groups_____

8. What other qualifications/skills would you like your entry-level/human services staff to acquire?

Program management and grant writing
 More focus on clinical writing
 First aid and CPR training
 Ethical principles, managing difficult behavior, documentation
 Human behavior in a social environment
 Patience
 Good communication skills, team player and independent work
 Communication with impaired clients
 Documentation
 Referral procedures
 Interview practice and computer systems
 Medicare and Medicaid issues
 Case management