Delaware Technical & Community College
Institutional Effectiveness Structure

Institutional effectiveness is demonstrated through the assessment and improvement of College mission outcomes, student learning outcomes, and educational support outcomes.

Institutional Effectiveness Components

College Mission Outcomes Assessment + Student Learning Outcomes Assessment + Educational Support Outcomes Assessment

SLOA Components

College Plans
1. Connection to College Mission
2. Goals: PCGs and CCCs
3. Intended Outcomes
4. Criteria for Success
5. Means of Assessment

College Assessment Reports:
6. Assessment Results and Analysis
7. Improvement Actions

College SLOA documentation forms

Mission Outcomes Assessment Components

College Plan
1. Connection to College Mission
2. Goals: Mission Goals
3. Intended Outcomes & Critical Effectiveness Indicators
4. Criteria for Success
5. Means of Assessment

Institutional Effectiveness Report
6. Assessment Results and Analysis
7. Improvement Actions

Mission Goal Assessment documentation forms
8. Provide Transparency

ESOA Components

College Plans
1. Connection to College Mission
2. Goals: Support Unit Goals
3. Intended Outcomes
4. Criteria for Success
5. Means of Assessment

College Assessment Reports:
6. Assessment Results and Analysis
7. Improvement Actions

College ESOA documentation forms
Institutional Effectiveness
Development & Approval Processes

College Assessment Plans and Reports:
Instructional Programs and Educational Support Services

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<thead>
<tr>
<th>Contain only:</th>
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<tbody>
<tr>
<td>- Collegewide intended outcomes for multicampus academic programs</td>
<td>- Intended outcomes for matrix area service units common to all campuses</td>
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<thead>
<tr>
<th>SLOA</th>
<th>ESOA</th>
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<tbody>
<tr>
<td>Collegewide Department Chairs</td>
<td>Collegewide Matrix Groups</td>
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<tr>
<td>Collegewide Assessment Committee</td>
<td>Collegewide Assessment Committee</td>
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<tr>
<td>Deans of Instruction</td>
<td>Deans/Directors</td>
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<td>VP for Academic Affairs</td>
<td>VP for Academic Affairs/VP for Finance/VP for Institutional Effectiveness and Development</td>
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College Assessment Plans and Reports: Mission Goals

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<thead>
<tr>
<th>MISSION GOAL INTENDED OUTCOMES</th>
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<tr>
<td>Mission Goal Leadership Groups</td>
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<tr>
<td>College Planning Council (review)</td>
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<tr>
<td>President’s Council</td>
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