Institutional effectiveness is demonstrated through the assessment and improvement of College mission outcomes, student learning outcomes, and educational support outcomes.

**Institutional Effectiveness Components**

- **College Mission Outcomes Assessment**
- **Student Learning Outcomes Assessment (SLOA)**
- **Educational Support Outcomes Assessment (ESOA)**

**SLOA Components**

- College Assessment Plans
  1. Connection to College Mission
  2. Goals: PCGs and CCCs
  3. Intended Outcomes
  4. Criteria for Success
  5. Means of Assessment
- College Assessment Reports:
  6. Assessment Results and Analysis
  7. Improvement Actions
- College and Campus SLOA documentation forms

**Mission Outcomes Assessment Components**

- College Assessment Plan
  1. Connection to College Mission
  2. Goals: Mission Goals
  3. Intended Outcomes & Critical Effectiveness Indicators
  4. Criteria for Success
  5. Means of Assessment
- Mission Goal Assessment Report
  6. Assessment Results and Analysis
  7. Improvement Actions
  8. Provide Transparency

**ESOA Components**

- College Assessment Plans
  1. Connection to College Mission
  2. Goals: Support Unit Goals
  3. Intended Outcomes
  4. Criteria for Success
  5. Means of Assessment
- College Assessment Reports:
  6. Assessment Results and Analysis
  7. Improvement Actions
- College and Campus ESOA documentation forms
Institutional Effectiveness
Development & Approval Processes

College Assessment Plans and Reports:
Instructional Programs and Educational Support Services

<table>
<thead>
<tr>
<th>SLOA</th>
<th>ESOA</th>
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<tbody>
<tr>
<td>Collegewide Department Chairs</td>
<td>Collegewide Matrix Groups</td>
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<tr>
<td>College Assessment Committee</td>
<td>College Assessment Committee</td>
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<tr>
<td>Deans of Instruction</td>
<td>Deans/ Directors</td>
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<td>VP for Academic Affairs</td>
<td>VP for Academic Affairs/ VP for Finance/</td>
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<td>VP for Institutional Effectiveness and</td>
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<td>Development,/ VP for Human Resources/</td>
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<td>General Counsel/Director of Civil Rights</td>
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College Assessment Plans and Reports:
Mission Goals

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<th>MISSION GOAL INTENDED OUTCOMES</th>
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<tr>
<td>Mission Goal Leadership Groups</td>
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<tr>
<td>College Assessment Committee</td>
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<tr>
<td>College Planning Council (review)</td>
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<tr>
<td>President’s Council</td>
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